

Voice, Image and Document Management Archive Seminar 1st May 2003



Pomme d'Or Hotel, St. Helier, Jersey

It is with pleasure that IBM and Electronic Archive Solutions Channel Islands (e-ASL) invites you to our Voice, Image and Document Management Archive seminar in Jersey on Thursday, 1st May 2003.

We invite you to a presentation and active demonstrations regarding leading industry technologies that are assisting customers today with voice and image capture, document management, archive and retrieval solutions to improve customer service and reduce business costs.

IBM and e-ASL have implemented imaging and document management systems with many of the leading Banks, Finance, Trust and Insurance Companies in Jersey and around the world. We work with customers to increase business efficiency; we help customers implement solutions to provide risk mitigation from fire, water damage or loss of vital records; and we assist our customers to reduce the costs of business and increase business efficiency in management of paper and data.

IBM and e-ASL solutions provide secure back up and on-line access to business data, scanned images, workflow documents, call recordings, PC files, emails, and any type of electronic data, providing fast and easy search & retrieval across a company's network or the internet.

Our seminar will begin with coffee at 10:00 am on Thursday 1st May. The main seminar will begin at around 10:15 am, with a mixed-media presentation from e-ASL's Managing Director and Founder, Michael Veenswyk.

We are delighted to have the support of IBM representatives and local e-ASL Management who will be available to answer your questions during the seminar.



Subject Areas

Business Pain	Companies all over the world are investing in IBM Content Management. Why? What causes people to need it? What are the business problems such solutions help resolve?
What is Content Management?	What do we mean by this term? Just as importantly, what doesn't it mean to your company?
Executive Benefits	What sort of real-world (not theoretical) benefits do our customers enjoy? How can this improve your business?
Key Modules	<ul style="list-style-type: none">* e-ASL Knowledge Capture Voice Archive to record phone calls, index and archive them, plus bulk load and migration tools* Content Manager image capture and document management* OnDemand for report archive* CommonStore for the archive of Outlook and Lotus emails* GUI and Web clients to search, retrieve and view documents* Many other Content Management modules

Additional Information

Date:	Thursday, 1 st May 2003
Cost:	There is no charge for this event. This is an e-ASL sponsored event.
Time:	10:00am for coffee, with presentations planned to finish at 12:00pm.
Location:	Wharf Suite, Pomme d'Or Hotel, Liberation Square, St. Helier, Jersey, JE1 3UF. Tel: 01534 880110
Supplier Attendees:	Michael Veenswyk, e-ASL Managing Director Mark Birkinshaw, e-ASL Channel Islands
Event Coordination:	If you require any additional information, wish to register or confirm attendees, or need to cancel, please call or fax Mark Birkinshaw on 01534 747939 , or email him at Mark_Birkinshaw@e-ASL.com .

Alternatively, to register on-line, please visit our website:
www.e-ASL.com/events

Thank you for you interest in e-ASL's Voice, Imaging and Archiving Event.