



“fastest in
call retrieval”

capture, index & retrieval of telephone calls

Knowledge Capture™ 

Call Recording & Retrieval

Knowledge Capture Voice Archive has revolutionised the way companies are capturing, indexing and retrieving telephone conversations.

Advances in technology enable easier and faster retrieval of telephone conversations, enabling the simple or complex search and retrieval of telephone conversations, by user defined index fields such as, client name, date, phone number, comments of the call, length of calls, company names etc.

Companies can now partly, totally, manually or automatically record telephone conversations, capturing and storing all or relevant parts of a call, providing significant savings in storage, backup, and call management.

Knowledge Capture enables a Total Customer View, which can include any digitised customer record such as a telephone conversation, letters, invoices, images, PC files, emails, and any other records, this provides significant customer service improvements.

We provide customers a simple, easy, and future path from existing telephone voice recording solutions to Knowledge Capture, which can include the consolidation of your old voice archives.

Knowledge Capture is seamlessly integrated with Kofax, enabling Kofax customers to leverage existing investments to capture and archive telephone calls.

It is as simple as plugging Knowledge Capture Voice Archive into the Kofax architecture.

You can review more information from our web site at www.e-ASL.com

we resolve legal and
compliance needs by
instantly retrieving
your archived call
first time, every time

 KOFAX



Electronic Archive Solutions Limited
www.e-ASL.com

